



Providing
comfortable
solutions

• Since 1995 •



UNLOCK the Benefits of the Comfort Protection Plan (CPP) for your home!



- ☐ 24/7 Priority Service
- ☐ 10% discounts on part repairs
- ☐ Service for all makes and models
- ☐ Reduce breakdowns by 95%
- ☐ Licensed & Trained Service Professionals
- ☐ Easy payment options
- ☐ 100% Workmanship Guarantee

Don't Forget to include servicing of the other
system enhancements in your home.



See Invoice # _____ for equipment under this Comfort Protection Plan.

Comfort Protection Plan Monthly Payment Option

I understand that in electing to pay monthly for my annual Comfort Protection Plan for the amount of _____, that I agree to pay the full amount of that agreement.

I agree that I will not cancel my monthly payment of _____ until the annual Comfort Protection Plan amount of _____ is paid in full.

Furthermore, it is my understanding that I can transfer the agreement to another property if it is in the geographic service area. I ACKNOWLEDGE AND AGREE THAT THIS AGREEMENT SHALL BE AUTOMATICALLY RENEWED ON THE ANNIVERSARY DATE FOR A SUCCESSIVE TERM OF THE SAME LENGTH OF TERM AS THE ORIGINAL PROGRAM UNLESS I GIVE WRITTEN NOTICE (FOR PURPOSES OF THIS PROVISION THE TERM "WRITTEN NOTICE" SHALL BE DEFINED AS A WRITING THAT IS MAILED VIA U.S. CERTIFIED MAIL, POSTAGE PREPAID, RETURN RECEIPT REQUESTED TO: INTEGRITY HEATING & COOLING, 11907 SAM ROPER DRIVE, CHARLOTTE, NC 28269 OR BY EMAIL TO: INFO@I-HVAC.NET) NOT TO RENEW NO LATER THAN THIRTY (30) DAYS BEFORE EXPIRATION OF THE CURRENT TERM. I FURTHER ACKNOWLEDGE AND AGREE THAT THE COST FOR THE ANNUAL COMFORT PROTECTION PROGRAM MAY BE INCREASED IN THE DISCRETION OF THE SERVICE PROVIDER BY NO MORE THAN TEN PERCENT (10%) EACH YEAR AT THE TIME OF RENEWAL.

	GOLD	SILVER	BRONZE
PROGRAM BENEFITS			
1 Warranty period for repairs performed (parts & labor).....	3 yr.....	2 yr.....	1 yr.....
2 Lifetime workmanship guarantee on repairs	✓.....	✓.....	✓.....
3 Pre-season scheduling at your convenience.....	✓.....	✓.....	✓.....
4 Priority status in the event of an emergency.....	same day.....	same day.....	24hr.....
5 No overtime fees	✓.....	✓.....	✓.....
6 10% discount on repairs	✓.....	✓.....	✓.....
7 Convenient monthly payment option	✓.....	✓.....	✓.....
8 Replacement credits for each year in program - \$500 max (Furnace or A/C qualifies for 50%).....	\$100.....	\$50.....
AIR CONDITIONING			
1 Run and test A/C (Cooling)	✓.....	✓.....	✓.....
2 Test safety shut off equipment	✓.....	✓.....	✓.....
3 Inspect high and low voltage wiring	✓.....	✓.....	✓.....
4 Clean out and treat drain line.....	✓.....	✓.....	✓.....
5 Identify drain line termination.....	✓.....	✓.....	✓.....
6 Compare capacitor values to manufacturer specifications	✓.....	✓.....	✓.....
7 Inspect contactors for pitting and carbon buildup	✓.....	✓.....	✓.....
8 Compare condensing unit amp draw to manufacturer specification.....	✓.....	✓.....	✓.....
9 Test fan bearing condition.....	✓.....	✓.....	✓.....
10 Measure temperature differential.....	✓.....	✓.....	✓.....
11 Inspect outdoor unit for level and any air flow obstructions	✓.....	✓.....	✓.....
12 Replace thermostat batteries	✓.....	✓.....	✓.....
13 Check refrigerant charge	✓.....	✓.....	✓.....
14 Check and replace air filters as necessary (customer provided)	✓.....	✓.....	✓.....
15 External wash of condensing coil	✓.....	✓.....	✓.....
16 Inspect air handler and plenum for air leaks, seal as necessary	✓.....	✓.....	✓.....
17 Internal condensor coil wash, drainage, vacuum & chemical clean as necessary	✓.....	✓.....	✓.....
18 Remove condenser top for debris removal.....	✓.....	✓.....	✓.....
19 Inspect fan motor & blade	✓.....	✓.....	✓.....
20 Inspect for copper tube rubbing	✓.....	✓.....	✓.....
21 Check compressor terminals	✓.....	✓.....	✓.....
22 Inspect for refrigeration line condensation leaks	✓.....	✓.....	✓.....
23 Inspect and re-apply refrigerant line insulation	✓.....	✓.....	✓.....
HEATING			
1 Run and test heat (Heating)	✓.....	✓.....	✓.....
2 Inspect gas lines/components within 5' of furnace for leaks	✓.....	✓.....	✓.....
3 Inspect outdoor regulators for leaks	✓.....	✓.....	✓.....
4 Analyze capacitor values	✓.....	✓.....	✓.....
5 Inspect contactors for pitting and carbon buildup	✓.....	✓.....	✓.....
6 Test safety shut off equipment	✓.....	✓.....	✓.....
7 Measure fan amperage draw (HP only spring and fall)	✓.....	✓.....	✓.....
8 Check flue for satisfactory venting	✓.....	✓.....	✓.....
9 Measure temperature differential.....	✓.....	✓.....	✓.....
10 Clear out draft switch hose ports	✓.....	✓.....	✓.....
11 Check refrigerant charge (heat pump only)	✓.....	✓.....	✓.....
12 Clean flame sensor rods	✓.....	✓.....	✓.....
13 Inspect blower wheel for accumulated dirt, debris, and concentricity	✓.....	✓.....	✓.....
14 Inspect blower motor bearing seals for leakage	✓.....	✓.....	✓.....
15 Check burner flames.....	✓.....	✓.....	✓.....
16 Inspect & vacuum A/H and plenum for mold & loose insulation	✓.....	✓.....	✓.....
17 Replace missing screws	✓.....	✓.....	✓.....
18 Inspect and clean gas channel in burners as needed	✓.....	✓.....	✓.....
Investment per system:	\$29.....	\$22.....	\$17.....
Each additional system:	\$25.....	\$18.....	\$13.....
Add Humidifier/Dehumidifier	\$5.....	Add Electronic Air Cleaner	\$9.....

Bank Draft Authorization

I hereby authorize Integrity Heating & Cooling, hereinafter called Company, to initiate debit entries and in the event of an erroneous debit entry, I authorize credit entries for adjustment to my account indicated below and the financial institution named below, hereinafter called Financial Institution, to credit and/or debit the same to such account. This authority is to remain in full force and effect until Company has received written notification from me of its termination in such time and in such manner as to afford Company and Financial Institution a reasonable opportunity to act on it.

Today's Date	Financial Institution Name/Address
Client #	Financial Institution Account #
Additional Information	
Check one: IMPORTANT! Select type of account: <input type="checkbox"/> Checking <input type="checkbox"/> Savings	
Credit Card	
Name of Card Holder:	
Credit Card No:	
Expiration Date:	
Monthly Payment Amount to be Charged:	
V Code:	
Authorized Signature:	
Date:	
Client e-mail address:	